



STANDARD WARRANTY STATEMENT for WORX Tools

If your Worx tool, battery or charger becomes defective due to faulty materials or workmanship within the Warranty Period listed in the table below, we guarantee to do one of the following:

- Replace or repair all defective parts, free of charge, or
- Repair products free of charge, or
- Replace the unit with a new or re-conditioned unit, free of charge.

Warranty coverage

Product Type	Warranty period
Worx Tool - Worx Series	2+1 years*
Worx Tool - WorxNitro Series	3+2 years*
PowerShare Battery	2+1 years*
PowerShare Pro Battery	3+2 years*
Charger	3+2 years*

* By registering your Worx tool, battery and charger on the Internet register.worx.com within 30 days of purchase, your 2 or 3 years standard warranty can be extended to 3 or 5 years (without registration, only standard 2 or 3 years warranty will be applied on Worx tool, battery and charger.)

Your product warranty is subject to the following conditions:

- The tool, battery or charger has not been misused, abused, neglected, altered, modified or repaired by anyone other than an authorized service center.
- The tool, battery or charger has been subjected to fair wear and tear only.
- The tool, battery or charger has not been used for trade or professional purposes.
- The tool, battery or charger has not been used for rental purposes.
- The tool, battery or charger has not sustained damage through foreign objects, substances or accidents.
- The tool, battery or charger has not been adapted from its original specification.

Your warranty does not cover

- Components that are subject to natural wear and tear caused by use in accordance with operating instructions
- Damage caused willfully, negligently, or by abnormal storage or working conditions.
- Accessories and attachments.
- Tools purchased second-hand, or through a third-party reseller.

Warranty claims

For guarantee claims, please contact WORX Customer Care:

- customerservice@worxtools.com
- +44 345 202 9679

You will need to submit evidence of online registration and proof of purchase in the form of a valid receipt that displays date and place of purchase.

When calling the Helpline please have details of the WORX model number and serial number available. This will help WORX Customer Service when dealing with your call. The model number and serial number can be found on the rating label – see below example



Terms

This guarantee statement does not replace but is in addition to your statutory rights. This warranty does not apply to accessories supplied with the tool. This warranty applies only to the original purchaser and may not be transferred. All repairs and replacement tools will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase. Should it be determined in the reasonable opinion of Positec (UK & Ireland) Limited that the warranty conditions as stated above have not been met, the tool will be returned to the customer.

The customer undertakes to return the tool as soon as is reasonably practicable following suspicion or discovery of a defect or malfunction, and before any further use of the tool is made. Positec shall not be liable for any malfunction or defect of the tool in the event the customer makes further use of the tool once a malfunction or defect is suspected or discovered.

Right to Make Changes

WORX reserves the right to make any changes to WORX products or warranty coverage at any time without incurring any obligation with respect to any product.